



Grateley Primary School

A School where every child becomes a lifelong learner and realises their potential.

Parent Questionnaire December 2019

At Grateley Primary School we value a home school partnership that continues to develop the full potential of every child. Thank you to all of the families who returned their questionnaire, we value your opinions and will use them to ensure that our school goes from strength to strength. Please see the results of the survey below, with comments and school actions arising from our analysis.

25 (40%) families responded out of 63 families.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Total SA/A
1. My child likes school.	19 (76%)	6 (24%)			100%
2. I am pleased with my child's progress at school.	14 (56%)	11 (44%)			100%
3. I feel pupils behave well at school.	17 (68%)	13 (52%)			100%
4. The teaching is good at school.	16 (64%)	8 (32%)			100%
5. I am kept informed about how my child is getting on at school.	16 (64%)	9 (36%)			100%
6. If I have a problem or question I am happy to approach the school.	18 (72%)	7 (28%)			100%
7. The school helps my child achieve their best.	20 (80%)	10 (40%)			100%
8. I feel there is a good partnership between home and school.	20 (80%)	4 (16%)	1 (4%)		96%
9. I am happy with the communication between home and school e.g. newsletters, website, text messages.	18 (72%)	6 (24%)	1 (4%)		96%
10. I am happy with the way the school is led and managed.	19 (76%)	6 (24%)			100%
11. The school seeks the views of parents/carers, taking account of any suggestions or concerns.	15 (60%)	10(40%)			100%
12. The arrangements for my child to settle in when they started at the school were good.	20 (80%)	5 (20%)			100%
13. I would recommend the school to new parents moving into the area.	21 (84%)	4 (16%)			100%
14. Overall, we are satisfied with the school.	21 (84%)	4 (16%)			100%



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Additional Comments:

“ Love the Grateley school family!”

“ Quality of messages is good but the volume and inconsistencies between electronic and paper can be confusing and give multiple messages about the same thing. Also, can get 3 or 4 messages a day, would prefer that they were collated into one message.”

“ Would welcome a single approach for paying for different school services; preferably electronic.”

“ My child has thrived at Grateley, due to exemplary teaching and leadership, coupled with a genuine care for the children.”

“ I really like the way that the children mix with children in other year groups- it creates a real family feel. My children have both been made to feel very welcome. Thank you for the parent workshops and parents evenings too!”

“ A tiny suggestion would be to try and reduce the amount of paper sent home- at times only a very small part of the page is needed- just aware we are all talking about recycling.”

“ Home school relationships could improve. I have no idea how my children are getting on, unless it's a parents evening!”

Actions arising from the survey analysis:

- As we strive even harder to become an eco-school (this is the School Council's focus for the year) we will try even harder to reduce our paper output. Where possible we will e-mail letters electronically. As always, if you require a hard copy, you can request one from the school office.
- You can now always use the Parent Mail absence app to report your child's absence. It is quick and effective to use.
- As of January 2020, we will be using our online payment system to gather permissions for external trips.
- ***Mrs McNair and Mrs Heaps will be leading a parent session on using our online payment system on Tuesday 7th January at 2:30pm.***
- We have investigated using an electronic payment system for Before and After School Care payments and unfortunately the cost for this service is too high to make it financially viable. We will continue to use the online payment system for lunch and trip payments.
- We have reintroduced our Show and Tell sessions for parents at the end of each term, on top of our termly parental consultations, enabling parents to see the progress and learning experiences across the term. Please remember that you can always book a meeting with your child's class teacher (by contacting the school office) if you have any questions or concerns about your child throughout the year and do not have to wait for parental consultations to find out how your child is progressing in their learning.